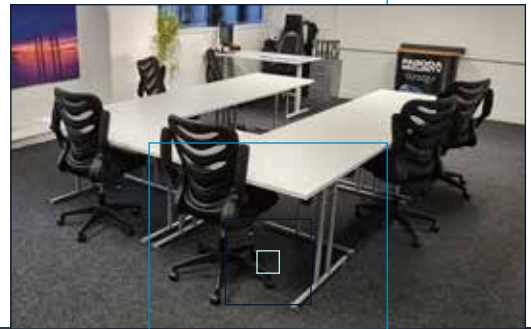


PAGODA SECURITY

OUR BUSINESS IS YOUR SECURITY



www.PagodaSecurity.co.uk

PAGODA SECURITY

SECURITY MINDED IN EVERYTHING WE DO



SERVICES

Keyholding & Alarm Response

Commercial/Private

Manned Guarding

Static/Commercial/Corporate

Door Supervision

Event Security/Stewards

Mobile Patrols 24/7

Concierge

Reception Management

Traffic Officers

Car Park Management

Bespoke Training

Security & Risk

Consultancy Services

ABOUT US

Our philosophy

Our philosophy is simple - to provide excellence in all aspects of our security services and peace of mind for our clients, their staff and their customers. With our expert knowledge and experienced personnel drawn from over 30 years experience within both the police and professional security sectors, Pagoda management and staff offer a high quality bespoke service aiming to exceed every clients expectations.

Our Services range from Event Management, Concierge & Reception management to security officers in retail, commercial, educational and healthcare establishments, door supervision for nightclubs, hotels, bars, pubs and restaurants. No task is too big, no job too small!

Assurances

Safety is always a major concern in today's workplace. To ensure our company maintains the highest levels of site safety, all PSS employees are SIA licenced & qualified to the required standards of the security industry.

ABOUT YOU

Our approach

Some security companies draw a clear distinction between themselves, their customers and their suppliers. **WE DON'T!** We would establish a close working relationship by meeting with you first and gaining a full understanding of your security needs - enabling us to offer you the best possible service/solution in the longer term. Our objective is to become your professional, approachable partner for all your security requirements.

HOW CAN WE HELP YOU?

Call us today **01273 621323** we would be happy to meet with you to discuss the particular needs for your business. We would then respond with an appraisal of your security requirements for you to review & respond (without any further obligation).

Telephone: 01273 621323

24hr: 01273 916 888

ops@PagodaSecurity.co.uk

www.PagodaSecurity.co.uk

PAGODA SECURITY

BESPOKE TRAINING

SECURITY & RISK CONSULTANCY SERVICES

We can bring many of the training courses to your offices or workplace, saving your staff travelling expenses and time.



Our Security Services

- Keyholding & Alarm Response
- Manned Guarding
- Door Supervision
- Mobile Patrols 24/7
- Concierge/ Reception Management
- Traffic Officers/ Carpark Management
- Bespoke Training

Pagoda Security Services are proud to be an approved HABC learning centre. Awarded by the Highfield Awarding Body of Compliance, Pagoda delivers a wide range of courses to both the security industry and the private market. Some of our clients range from large corporate companies requiring regular fire safety, first aid or health & safety courses. Other clients may only need one position on a licensing course but whatever the size of your business, or even if you are an individual needing a qualification, we are the perfect training provider for you!

The courses include:

- SIA Door Supervisor
- CCTV Operator
- First Aid
- Health and Safety
- Personal License
- Security Guard
- Handcuff Training & Advance Control
- Weapons Defence

WHAT OUR CLIENTS SAY...



"We sent some of our key personnel on Pagoda's Licensing courses. We cannot stress enough how highly we regard them in terms of customer service and professionalism and we would have no hesitation in recommending them to our prospective clients."

Richard Carter
Three & Ten Bars Ltd, Sussex



INTERESTED?

Please have a look through the comprehensive list of courses we have to offer on our website. If you need to know more details about a particular course please feel free to contact us on **01273 621 323** during office hours, alternatively our **24/7 control room on 01273 916 888** where one of our staff will be at hand and ready to help you.

PAGODA SECURITY

KEYHOLDING & ALARM RESPONSE

COMMERCIAL/PRIVATE

Clients today understand the risks associated with having their own employees as keyholders.

An increasing number our clients businesses understand the risks associated with having their own employees as keyholders. With this mind, Many have now opted for us to manage the risk on their behalf. We manage any alarm activations 24/7 with most of our clients requiring our 'out of hours' Alarm Response Unit.

We respond immediately to any alarm activation on their behalf, identify the cause, correct the system in conjunction with the Alarm System Provider and then secure the site. Our client is then contacted with a follow up report immediately after the incident. We provide this 24/7 service 365 days a year for one annual fee - no hidden extra charges!

- Peace of mind that your building and assets are secure
- No more 'false alarms' waking you up at 3am!
- Reports of all alarm call outs are made readily accessible
- No more locksmith fee's! We have a spare set of your keys!
- In many cases you'll reduce your insurance premium

Our Security Services

- Keyholding & Alarm Response
- Manned Guarding
- Door Supervision
- Mobile Patrols 24/7
- Concierge/ Reception Management
- Traffic Officers/ Carpark Management
- Bespoke Training

WHAT OUR CLIENTS SAY...



"I own a commercial office building in the city of Brighton and recognise the potential security risks involved in protecting my tenants. For one annual fee and no hidden extras Pagoda Security provide and excellent Key holding & Alarm response service."

Terry Graves
MD, GRA Management Ltd



WANT TO KNOW MORE?

Call us today on **01273 621 323** we would be happy to meet with you to discuss the particular needs for your business. We would then respond with an appraisal of your security requirements for you to review & respond (without any further obligation).

PAGODA SECURITY

DOOR SUPERVISION EVENT SECURITY/STEWARDS

We can guarantee all our staff have had First Aid, Physical Intervention, Terrorism Awareness and Fire Warden Training, so you know that you are getting the best highly trained staff for your money.



Our Security Services

- Keyholding & Alarm Response
- Manned Guarding
- Door Supervision
- Mobile Patrols 24/7
- Concierge/
Reception Management
- Traffic Officers/
Carpark Management
- Bespoke Training

Pagoda Security offers a professional security solution for any premises, venue or event. All our staff are fully trained SIA licensed door supervisors and are supported by an experienced back room operations and management team to ensure your venue or event runs smoothly & safely. We supply appropriate door supervisors to night clubs, restaurants, pubs & bars, retail outlets, hotels, private functions and all other venues. All our door supervisors are trained to be friendly, professional and are able to communicate with patrons without appearing threatening or intimidating and are true ambassadors to the venue. Whether you are looking for one or more door supervisors for a one off event, or an ongoing basis, we have the right SIA accredited supervisors to fit any setting.

- All Staff SIA Licensed & CRB Checked
- Undergo additional training in First Aid, Incident Management and Customer Service training
- Completely flexible to suit your needs and requirement
- No long term contracts to enter!
- Flexible payment terms giving you peace of mind
- Got a last minute booking?
No problem, we have a large pool of staff ready and waiting

WHAT OUR CLIENTS SAY...



After recruiting Pagoda Security I now have the peace of mind of knowing that they are totally professional and reliable and are great with my customers. For the support services I get, they are also very good value for money."

Andrew Freeman

The Beach House Bar Restaurant



GET IN TOUCH WITH US

Our large pool of staff allows us to secure any venue or event regardless of the size. Call us today on **01273 621323** - we would be happy to meet with you and discuss your requirements. In response, we would provide you with an appraisal of how we could help the security aspects of your business (without any further obligation).

PAGODA SECURITY

MOBILE PATROLS

24/7

Burglaries, criminal damage, anti social behaviour and squatters in vacant properties are on the increase... Many businesses are now using our 24hr Mobile Patrol & Response Units.



Our Security Services

- Keyholding & Alarm Response
- Manned Guarding
- Door Supervision
- Mobile Patrols 24/7
- Concierge/ Reception Management
- Traffic Officers/ Carpark Management
- Bespoke Training

Our highly visible patrol vehicles provide a low cost yet highly effective security solution that can play an important role in deterring criminal activity. From as little as £25 per week your business or premises can have our team of dedicated, experienced and highly trained professionals available to respond to your needs 24/7 with a simple call to our control room, or via a radio system which we can supply.

Our vehicles are fully equipped with CCTV, Tracking Devices and various equipment such as PPE for our staff, sharps boxes, first aid kits and fire extinguishers so we can assist with any emergencies that may arise. Our mobile patrol security officers will be extra vigilant and report back on the following:

- Security breaches
- Signs of trespass
- Open doors and windows
- Signs of vandalism and graffiti
- Rough sleepers
- Potential fire/flood threats or risks
- Counter terrorism awareness



WHAT OUR CLIENTS SAY...



"I have a portfolio of properties that are always going to be exposed to criminal activity. The employment of Pagoda's mobile patrol units have proven to be an ideal deterrent and a necessary service to protect my assets. Professional, reliable and efficient, I am very satisfied with the Pagoda services they provide and it makes total financial sense."

Gameright Properties Ltd



WANT TO CHAT TO US?

Together we can evaluate the level of risk and tailor our security patrols to suit your requirements. Call us today on **01273 621323** and we would be happy to arrange a meeting to discuss your particular needs. We would then respond with a proposal for you to review and respond (without any further obligation).

PAGODA SECURITY

CONCIERGE/RECEPTION MANAGEMENT HOSPITALITY

In today's tough financial climate, why pay separately for hire security guards AND concierge personnel when at Pagoda Security, we integrate these services into one?
2 roles, 1 person, 1 price!



Our Security Services

- Keyholding & Alarm Response
- Manned Guarding
- Door Supervision
- Mobile Patrols 24/7
- Concierge/ Reception Management
- Traffic Officers/ Carpark Management
- Bespoke Training

Pagoda are not only about meeting traditional security demands, which is why we offer a Concierge Security Service unique to your front of house needs. From restaurants to hotels, office blocks and universities, we represent not only our company but your establishment too, which is why we combine our guarding capabilities with an unrivalled level of customer service.

Our concierge security solution encompasses the following services:

- CCTV Monitoring
- Telephone duties
- Monitoring access to your premises
- Offering assistance and assurance to visitors
- Diffusing any unwanted situations
- Meeting and greeting your clients with a professional image
- Alternative formal guard clothing on request

WHAT OUR CLIENTS SAY...



"Premier Inn has worked with Pagoda from the outset. We initially recruited their staff for door supervision and 24 hour response security but more recently entrusted them with our front of house duties. We have never been let down and they often have had to step in at very short notice to provide us with extra cover. They are consistently reliable and professional in everything they do and we would recommend them to anyone."

Lauren Kearney Pateman
Premier Inn Hotel, Brighton City Centre



WE'RE HERE TO HELP

If you have a requirement for Concierge Security, call us today on **01273 621323** and we would be happy to meet with you to discuss your particular needs. We would then respond with an appraisal of both your front of house and security requirements for you to review and respond (without any further obligation).

PAGODA SECURITY

TRAFFIC OFFICERS CAR PARK MANAGEMENT

We provide a unique and professional approach to all traffic solutions and parking enforcements tailored to suit your specific requirements.



Pagoda Security has vast experience in providing solutions to traffic management ranging from an individual parking bay to major shopping complex car parks. Whatever your traffic problems, you can be assured we will solve it efficiently and effectively.

Our Traffic Officers undergo specific training in health & safety and traffic management alongside customer care and conflict management training.

This allows them to operate your parking facilities in a safe, professional and responsible manner. We provide a full range of parking solutions which include:

- Ticket Warden Mobile Patrols - Issuing of PCN's (enforcement notices)
- Pay and Display Machines (installing, maintaining, cash collecting)
- Self ticketing services
- Permit databases
- ANPR systems

WHAT OUR CLIENTS SAY...



"We have been using Pagoda Security for almost 2 years now, controlling the parking spaces at the business and assisting in the removal of illegally parked vehicles. They respond quickly and efficiently to our calls and have never let us down. Their signage is generally enough to deter people from parking illegally anyway!"

J.D Fears
Sackville Road, Hove



Our Security Services

- Keyholding & Alarm Response
- Manned Guarding
- Door Supervision
- Mobile Patrols 24/7
- Concierge/
Reception Management
- Traffic Officers/
Carpark Management
- Bespoke Training

NEED ASSISTANCE?

Got a car parking issue? Call us today **01273 621323** and we would be happy to meet with you to discuss your traffic management requirements. We would then respond with our proposals of how we might be able to help for you to review and respond (without any further obligation).

PAGODA SECURITY

MANNED GUARDING

STATIC/COMMERCIAL/CORPORATE

Unlike many security providers we **DON'T** pass on the cost of training when specific skill sets are required - which allows us to be extremely competitive!



Our Security Services

- Keyholding & Alarm Response
- Manned Guarding
- Door Supervision
- Mobile Patrols 24/7
- Concierge/ Reception Management
- Traffic Officers/ Carpark Management
- Bespoke Training

Getting the image and attitude absolutely right is of the utmost importance to us in order to represent and reflect your business in the best way possible. Our staff are our product and we will ensure that the service we provide is always of the highest standard and to make sure this is maintained, we will regularly meet with you in accordance with our own 'Quality Commitment Assurance Programme'.

The service delivery and performance of our staff can be monitored and documented on a weekly, monthly and annual basis to suit your needs and expectations. All of our staff undergo full screening and vetting in accordance with BS7858. We have our own training division which ensures that all our staff are fully trained to the highest standards before deployment.

- High street retailers
- Hospital & NHS Security
- Schools, Colleges and Universities
- Building & Construction sites
- No long term contracts and flexible payment terms
- Security staff ready to be deployed within 60 minutes!

WHAT OUR CLIENTS SAY...



"I needed to arrange a retail trained security officer to support a store at short notice for peak trading. Pagoda Security were able to provide an officer without notice who proved to be a perfect fit for our business and very effective in his duties. I will certainly use Pagoda Security Services again."

Russell Bliss,
Senior LPM Waterstones



HOW CAN WE HELP?

Whether you have a long or short term requirement for a security officer we have the right people to deploy. Call us today **01273 621323** - we would be happy to meet with you to discuss your particular needs. We would then submit our proposals for you to review and respond (without any further obligation).



PAGODA SECURITY

T R A I N I N G L T D



OUR BUSINESS IS YOUR SECURITY

Our philosophy is simple – to provide excellence in all aspects of our security services and peace of mind for our clients, their staff and their customers.



PS

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Email: ops@PagodaSecurity.co.uk

Visit: www.PagodaSecurity.co.uk

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13 – 16 Marlborough Place, Brighton, East Sussex, BN1 1UB.

